



Tue 14/07/2015 1:20 PM

Stephen Matthews

Submission to Regional Telecommunications Review

To secretariat@rtirc.gov.au

Dear Sir/Madam,

Find attached a submission under the current telecommunications review.

Q1.

Regional Australia believe that reliance on telecommunications differs from urban areas as we rely on telecommunications to a larger degree to overcome issues relating to regional isolation. It is difficult for local businesses to operate on equal footing with others unless they have access to the same information/ speeds etc as competitors in other areas.

Reliance on technology and internet connection is becoming more and more critical to agricultural based businesses for them to fully explore options to improve efficiencies. Regional people require quick and efficient access to education, government and health services to provide basic services that can be easily accessed by those living in larger cities.

Q3

It is important that consistent speeds and standards of service are available to all people irrespective of where they live. This is a basic right and should be a high priority of the nbn rollout.

Greater research and investment should be allocated to ensure that regional Australia is not left behind in the provision of internet services. If this does not occur I am very fearful that regional Australians will feel left out and be further disadvantaged by living outside the urban fringe.

Q5

Priorities should continue to be transport routes such as road or rail to ensure that mobile coverage reaches as many people as possible. All towns or communities with multiple addresses should also be a priority.

Q10

In regard to what would best suit my needs noting the potential limitations of technology, I would prefer that mobility and reliability could be delivered.

Hopefully this would mean that I could achieve all that I wanted, albeit a little slower than I might prefer.

Q11

I do not believe that access to a standard telephone service would need to be guaranteed providing that reliable mobile phone service is provided.

It would also need to be very clearly demonstrated that the cost saving obtained in not providing the guarantee of a standard telephone service was essential to the provision of a reliable guaranteed access to a mobile service. The cost to the mobile service user would also need to be comparable to the costs of using a standard telephone service.

I hope you find my responses useful. Thanks for providing me with the opportunity to comment.

Steve Matthews

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