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Janet Lohrman

Internet connection enquiry

To secretariat@rtirc.gov.au

To whom it may concern,

My partner and I moved to Sandy Creek over 1 year ago. Since then we have been constantly asking Telstra if and when we might be getting any type of internet provision out here at Sandy Creek.

We have never been able to get a straight answer. This is not good enough considering Tangambalanga which is around 10 minutes away has the new NBN.

I am beginning university in July studying Bachelor of Nursing through CSU via online studies from Bathurst University. This means I need the internet for the said studies.

I have to travel 30 minutes either way to go into Wodonga Library to be able to use their internet.

We do have internet on our smart phones but we only have 3.5 gb and it is impossible to have enough data on my phone to even listen to my online tutorials.

If you could please review the internet waiting times and our availability to be able to have the internet and for the many other residents at Sandy Creek.

Kindest Regards
Janet Lohrman