



Sat 18/07/2015 9:14 PM

Eleanor Cook

Mobile reception change after upgrade to Poor

To secretariat@rtirc.gov.au

Hello,

My issue is we had mobile reception then Optus underwent a tower upgrade and we lost most of our service. As we are in a rural area the significance of the drop out isn't noted on the company's feedback graphs as the population is low and does show up. Even if we a low population area this type of poor service would not be acceptable in any urban area and should not be acceptable for a rural area.

Warm regards

Eleanor Cook