



Wed 17/06/2015 1:59 PM

Dave

telecommunications comments

To secretariat@tirc.gov.au

I submit these comments at the suggestion of my Federal MP, with whom I have had contact regarding the relatively poor internet & mobile services in rural vs urban/metro areas.

From my point of view, living in a small Victorian rural community, the biggest disappointment has been the availability of NBN to larger communities that already have much faster & more reliable internet access than us. While we have had a service that has, until very recently, been barely better than dial-up, and is still not that good. We are unable to get ADSL 2+, which would probably meet most home users needs. NBN have installed 2 wireless towers close to our nearest town, that again already has better service, but too far away to be usable here. So it seems unlikely that we will have any improvement for quite some time.

Mobile coverage here has improved slightly recently, but is not a viable alternative for more than casual internet access. I use mobile for national calls.

I keep the landline phone connection because it is required in order to have the 'basic' ADSL service, and I use it for local calls. It is not competitive for national calls.

Regards
Dave Atkins