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Submission number: 242961

Department of Communications' Review of the national Triple Zero (000) operator 2014.

Question 1: Community expectations

Yes. Whenever had to call have had prompt service.

Question 2: Challenges facing the Triple Zero service

Rudeness and attitude of operators. The attitude of the operators is beyond revolting. The "20 questions" before operators just send the services required should not be there. Send the service then ask questions.

Question 3: Other ways of requesting emergency assistance

No. Any other forms of reporting are easily abusable and do not allow two way conversations and questions to occur. .

Question 4: Improving information

Question 5: The role of the national Triple Zero operator

The past operator performances. Consideration for those that have died or suffered because of the rude staff.

Question 6: The role of telecommunications providers

Question 7: The role of innovators

Telehealth or integration with similar emerging technologies.

Question 8: Cooperation and decision-making

Other comments

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