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s.22

**From:** O'Shea, Elizabeth  
**Sent:** Wednesday, 24 August 2011 10:29 AM  
**To:** s.22  
**Cc:** Sheehan, Joseph  
**Subject:** RE: Low income measures in an NBN environment [SEC=UNCLASSIFIED]  
**Attachments:** Michelle Rowland correspondence.pdf

**Security Classification:**  
UNCLASSIFIED

s.22

### **Subsidised services for low income earners**

- **The government wants all Australians – no matter their age, location, or personal circumstance – to share in the benefits of the digital economy.**
- **That is why we are building the National Broadband Network to deliver reliable high speed, affordable, broadband to every Australian premise.**
- **Telstra currently has arrangements in place which ensure a standard telephone service is universally available, including basic prices for basic services and additional discounts for pensioners.**
- **The migration arrangements between NBN Co and Telstra allow for these services to continue over the NBN, and the government expects that Telstra will be in a position to continue to offer similar products over fibre once these customers migrate to the NBN.**

- **A review of the policy and legislative framework for retail price controls will occur later this year, and I expect that more detail will become available following this review.**

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**From:** [s.22]  
**Sent:** Wednesday, 24 August 2011 10:17 AM  
**To:** [s.22]  
**Cc:** O'Shea, Elizabeth; Sheehan, Joseph  
**Subject:** Low income measures in an NBN environment [SEC=UNCLASSIFIED]

Hi [s.22].

As discussed, this one came back from the MO requesting we insert the 'agreed lines on low income discounts.' I am hoping you might be able to work out what lines they might be referring to. Jo and Liz have already had a look at this one.

Unfortunately as it is a redraft, it comes with a tight turnaround time (due on 26 September).

Kind regards

[s.22]

[s.22]

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