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S.DD

From: McIntyre, Duncan
Sent: Thursday, 18 August 2011 4:55 PM
To: S.DD
Subject: Fw: low income services [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

S.DD

Fyi - this line is not yet agreed by Telstra.

Duncan

From: Quinlivan, Daryl
Sent: Thursday, August 18, 2011 04:50 PM
To: S 47F; Chowns, Jonathan; Spence, Pip; McIntyre, Duncan; Buettel, Rohan
Subject: low income services [SEC=UNCLASSIFIED]

S47F think we would need something along these lines:

- Telstra currently have arrangements in place which ensure a standard telephone service is universally available. Basic services are available at a 'basic' price (\$22.95 per month), and pensioners are eligible for additional discounts.
- The migration arrangements NBNCo and Telstra have negotiated allow for these services to continue over the NBN, and the Government envisages that Telstra will be in a position to continue to offer similar products over fibre once these customers migrate to the NBN.
- The Government and Telstra have separately negotiated arrangements that will ensure that people outside the fibre footprint who currently have a copper connection will continue to have access to that connection for 20 years, in addition to access to an NBN wireless and/or satellite broadband service at nationally uniform prices.

Let me know what you think, its reasonably urgent.

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