



VIEWER ACCESS SATELLITE TELEVISION (VAST)—HOW TO SUBMIT TO THE REVIEW

The majority of Australians receive TV signals from local transmission towers. However, there will always be places that cannot receive a reliable signal from a tower and need to rely on satellite. The Viewer Access Satellite Television (VAST) service provides free-to-air TV services over satellite for around 200,000 homes and businesses in mainly regional and remote locations where reliable reception is not available. VAST is also used by people who have mobile homes and caravans, with mobile satellite reception equipment.

The Australian Government is reviewing the effectiveness of the VAST service and is calling for submissions from VAST users and industry to help determine its future.

Why review VAST?

The VAST service was created in 2010 to ensure that all Australians are able to enjoy the benefits of digital TV no matter where they live. However, our contracts with commercial broadcasters to deliver services on VAST will end in mid-2020. This presents an opportunity to review the VAST service and determine if it is still the best option.

You can download the issues paper from our website: www.communications.gov.au/vastreview.

How can I make a submission?

If you use or have an interest in VAST, your opinions on the service are important. We want to hear from you, particularly your experience applying for and receiving VAST and how well the service is delivered.

Submissions must be received by **5.00pm AEST, Friday 22 June 2018**.

You can lodge a submission in the following ways:

Website: www.communications.gov.au/vastreview.

Email: VASTreview@communications.gov.au.

Please note submissions must include your name, organisation (if relevant) and contact details. Submissions with no verifiable contact details will not be considered.

All submissions will be treated as non-confidential information, and therefore able to be made publicly available by the Department, unless a respondent specifically requests its submission, or a part of its submission, is kept confidential, and acceptable reasons accompany the request. Email disclaimers will not be considered sufficient confidentiality requests. The Department is subject to the Freedom of Information Act 1982 and submissions may be required to be disclosed by the Department in response to requests made under that Act.