

USO BRANCH MEETING WITH CONSUMER, POLICY & POST BRANCH	
Workstream	NRS, Voice services
Purpose	To discuss NRS progress and issues associated with LIMAC and TTYs
Details	Meeting room 2, level 1, 38 Sydney Ave, 3.30-4.00pm, Thursday 30 September 2010
Attendees	Brian Kelleher, [redacted] S.JJ S.JJ Duncan McIntyre, [redacted]

KEY AREAS OF DISCUSSION

Meeting opened at 3.35pm. Meeting attendees introduced.

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LIMAC/Consumer engagement

- There was discussion about Telstra's existing low income measures.

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- Mr McIntyre noted that the packages are generally offered through voucher arrangements through third sector groups, such as St Vincent de Paul. There is a need to ensure that low income earners can still access affordable services in the NBN environment.

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5 October 2010